

Course: Conflict management in any field

This course assesses the level of violence by applying appropriate instruments. That measure violence, communication between the parties in conflict, integration of different social groups, taking the profile of the individual's personality. In an organization, peacemakers will be formed, and they will be trained to achieve lasting agreements, practical cases will be attended to. Using the Conflict lodge as the science of conflict. Effective communication, ethics and values, emotional intelligence, correctly drawing the lines of authority, win-win taking into account the psychological factors of the conflict.

Syllabus

1. The Conflict
2. Practical tools
3. Negotiation and its advantages
4. Alternative methods of peaceful conflict resolution
5. Restorative Justice
6. The parties involved giving solutions
7. Workshops to break the stress of the conflict.

Course Duration 40 hours

Online and face-to-face presentation.

This course is aimed at: Entrepreneurs, employees, families and the general public.

Wherever the conflict is.